



<p>COLORADO DEPARTMENT OF HUMAN SERVICES DIVISION OF YOUTH CORRECTIONS</p> 	<p>POLICY S 12.5</p>	<p>PAGE NUMBER 1 OF 2</p>
	<p>CHAPTER: Medical and Health Care Services</p>	
	<p>SUBJECT: Access to Medical Services</p>	
	<p>EFFECTIVE DATE: June 15, 2009</p>	
<p>THIS POLICY RELATES TO:</p> <p>State-Operated Treatment Facilities State-Operated Detention Facilities Regional Offices Central Office</p>	 <p>John Gomez, Director</p>	

I. POLICY:

To assure that all juveniles in the PHYSICAL OR LEGAL custody of the Division of Youth Corrections have unimpeded access to appropriate medical care, each juvenile shall be informed, both VERBALLY and in writing, of the procedures for gaining access to medical services and of the system for processing complaints regarding health care.

II. KEY TERMS: None

III. PROCEDURES:

A. During a juvenile's orientation, facility staff shall provide the juvenile with information, both VERBALLY and in writing, about the various methods of gaining access to medical services.

1. The information shall be communicated in a language and manner clearly understood by each juvenile.
2. Each facility shall make provisions for Non-English speaking or SPECIAL NEEDS juveniles to receive information about access to medical services by making arrangements for TRANSLATION OR interpretation when NEEDED.

B. Qualified medical staff shall be available on a daily basis, either on-site or on-call, to respond to juveniles' requests for medical assistance AND monitor reported medical complaints.

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C. Delivery of Medical and Dental Services:

Medical and dental care shall be available to all juveniles in the PHYSICAL OR LEGAL custody of the Division of Youth Corrections.

1. Medical and dental services shall be provided by a licensed Physician or Dentist and/or other lawfully qualified professional.
 2. Provision for dental care for non-committed juveniles in detention facilities shall consist of emergency care or care which is essential to maintain the health of the juvenile. Financial responsibility for all MEDICAL AND dental services shall be the sole responsibility of each NON-COMMITTED juvenile's parent or guardian unless otherwise approved for payment by the Division of Youth Corrections.
 3. The Division of Youth Corrections shall provide basic dental care for committed juveniles within 30 days of admission consisting of:
 - a. A routine dental screening and examination following initial admission.
 - b. Dental hygiene services when indicated by a dental screening.
 - c. Dental treatment, when necessary.
- D. Sick call for non-emergency medical services shall be conducted by medical personnel at least three (3) times per week. Juveniles' medical complaints shall be monitored and responded to daily by medically trained personnel.
- E. In all facilities, a Physician shall be available at least once per week to CONDUCT ROUTINE VISITS AND TO respond to juveniles' medical complaints regarding services they did or did not receive from other health care personnel.
- F. Juveniles who have a complaint about their medical care may file a grievance directly with the agency Administration, using procedures outlined in DIVISION OF YOUTH CORRECTIONS' Policy.